

WirelessRage.com Return Merchandise Authorization (RMA) Form

Follow these instructions below to return product(s) that you have purchased from WirelessRage.com

1. Request an RMA number by contacting support@wirelessrage.com
2. Complete the Return Authorization form below.
3. Return your product(s) with all packaging, parts, and user manual(s) that were included with the product(s).
- 4. Include the reason why merchandise is being returned.**
5. Address package to WirelessRage.com – Warranty, PO Box 6392, Garden Grove, Ca 92846 & write the RMA # on the outside of the package.
6. We recommend shipping your package with a traceable form of tracking. (We're not responsible for merchandise that is damaged during delivery or lost packages).
- 7. Allow up to 14 Business Days to process returns, from the date we receive it.**

Your Name: _____ Contact Phone Number: (_____)_____ Return Authorization #: _____

Order #: _____ Email Address: _____

Reason for Return:

(Use the back of this form to continue with your explanation for merchandise return.)

List Item(s) Returned Below				
#	Product SKU	Product Description	Quantity	Office Use Only Return Excepted or Denied
1				E D
2				E D
3				E D
4				E D

- In order to qualify for a refund, merchandise must be returned in new condition. No exceptions.
- Merchandise that is returned with opened packaging, been used, missing packaging, accessories, parts, supplies, user manual(s) and or warranty cards, will be subject to refusal or a return fee of 25%-50%.
- Refunds for orders with free shipping will be charged a processing fee of \$4.50 for the first item & \$2.75 for each additional, and will be deducted from the refund amount.
- Shipping chargers are non-refundable and not reimbursable.
- No refunds or exchanges will be honored for merchandise that is damaged, disfigured, scratched, abused ore missing the original packaging.
- Refunds will be issued in the method it was received.
- For additional information or to review the complete return policy, visit <http://www.wirelessrage.com>Returns.asp>

Send Returns To:

**WirelessRage.com – Warranty
PO Box 6392
Garden Grove, Ca 92846**

Signature (Required) X _____
(Your signature indicates acknowledgement and agreement with WirelssRage.com Return Policy.)

Date: _____